

WILLOWBROOK POLICE DEPARTMENT

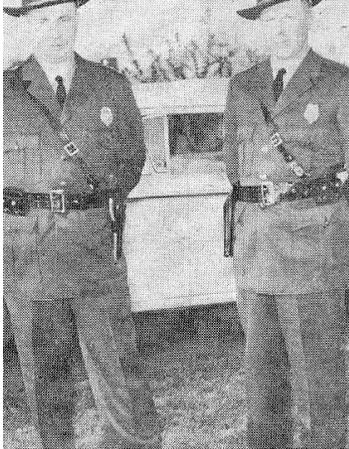
2010 ANNUAL REPORT

50TH ANNIVERSARY
1960-2010



THE VILLAGE OF
WILLOWBROOK

COMMEMORATE
&
CELEBRATE



50 YEARS OF SERVICE

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To the Village President, Board of Trustees, Business Community and Residents of the Village of Willowbrook:

In 2010, the Village of Willowbrook, along with the Willowbrook Police Department, celebrated its 50th Anniversary. It was a milestone year of great accomplishments for the police department with a new administration and a new direction focusing on intra-departmental communication, supervisory approach, partnership with the community, and esprit de corps, while maintaining an ongoing commitment of excellence to the citizens of Willowbrook.



This report summarizes statistical data, community programs, and police department personnel highlights from 2010. This past year has been one of significant change within the Willowbrook Police Department. In April of 2010, Village President Robert Napoli and the Board of Trustees appointed me as Willowbrook's Chief of Police. In May of 2010, I appointed Paul Oggerino as Deputy Chief and made strategic personnel changes.

Due to economic concerns, and in an effort to streamline the budget, the Village of Willowbrook eliminated one of the two Deputy Chief positions, combining the operational and administrative positions into one. In addition, we restructured the support services staff by eliminating one full-time clerical position and replacing it with two part-time employees. The new administration was tasked with a careful examination of our operations to utilize additional efficiencies within the department without sacrificing service. This gave us the opportunity to look at what services we provide, where we could make meaningful changes, and how this could be accomplished without affecting our functionality.

In April of 2010, the Patrol Officers' Collective Bargaining Agreement expired. The new administration entered into contract negotiations with Willowbrook Patrol Officers and in the spirit of cooperation, both sides quickly dispensed with the various provisions of the agreement. The contract negotiations were done amicably

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and efficiently and resulted in an agreement well received by both the rank and file and the Village Administration.

With change comes opportunity and the year 2011 will continue to provide us with new challenges and ways to improve. We remain strongly committed to the community and will continue to provide the very best service to all the our residents and the business community.

On behalf of the men and women of the Willowbrook Police Department, it is my pleasure to present the 2010 Annual Report. I wish to thank Village President Robert Napoli, the Willowbrook Village Board, and Village Administrator Timothy Halik for their continued support and confidence in our organization, especially during this time of economic hardship. I would also like to thank the men and women of the Willowbrook Police Department and our entire civilian staff who have worked particularly hard during this year of transition.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Shelton". The signature is written in a cursive, slightly slanted style.

Chief Mark Shelton

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The Village of WILLOWBROOK POLICE DEPARTMENT

This is our mission. These are our values.

We value our community.

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

We value service to our citizens.

We will serve to reassure our citizens of their personal safety and the safety of their property; to provide an exceptional level of assistance for all matters; and to otherwise positively enhance the overall quality of life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

We value our professionalism.

We will conduct ourselves with respect, courtesy, sincerity, and the utmost professionalism during all interactions with the community and amongst ourselves.

We value our commitment to improvement.

We will continually review our work product to insure that our level service is of unmatched quality and constantly to seek new and innovative methods of improvement.

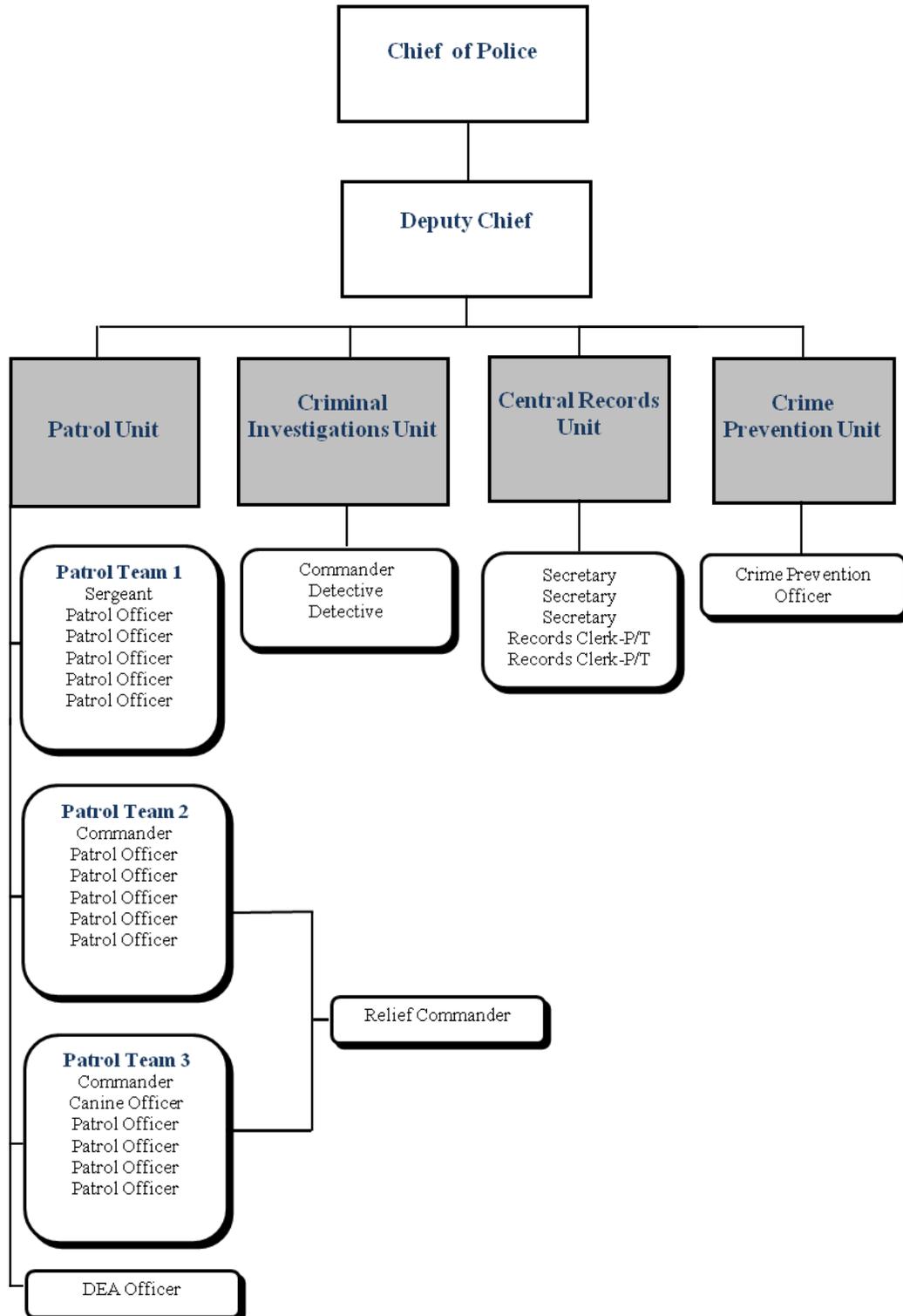
We value our employees.

We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members, by affording educational training and unique advanced career opportunities.

Policing Through Community Partnerships

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ORGANIZATIONAL CHART - 2010



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DEPARTMENT ANNIVERSARIES

In 2010, the Village of Willowbrook addressed the following employees for their milestone years of service with the Willowbrook Police Department. These police officers were recognized at various Village Board meetings throughout the year for their accomplishments and longevity.

Officer Andrew Pelliccioni	25 years of service
Officer Mark Long	25 years of service
Officer Scott Eisenbeis	20 years of service
Detective Mark Altobella	20 years of service
Officer Timothy Kobler	15 years of service
Officer Robert Schaller	15 years of service

RETIREMENTS

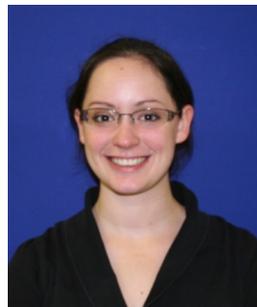
After 30 years of service, Chief Edward Konstanty retired from the Willowbrook Police Department in March of 2010. Deputy Chief Francis Foley also retired in June after 29 years of service.

NEW EMPLOYEES

In September, the Willowbrook Police Department hired two (2) new part-time records clerks.



Mel Sego is a full time supervisor for the DuPage County Clerk's Office.



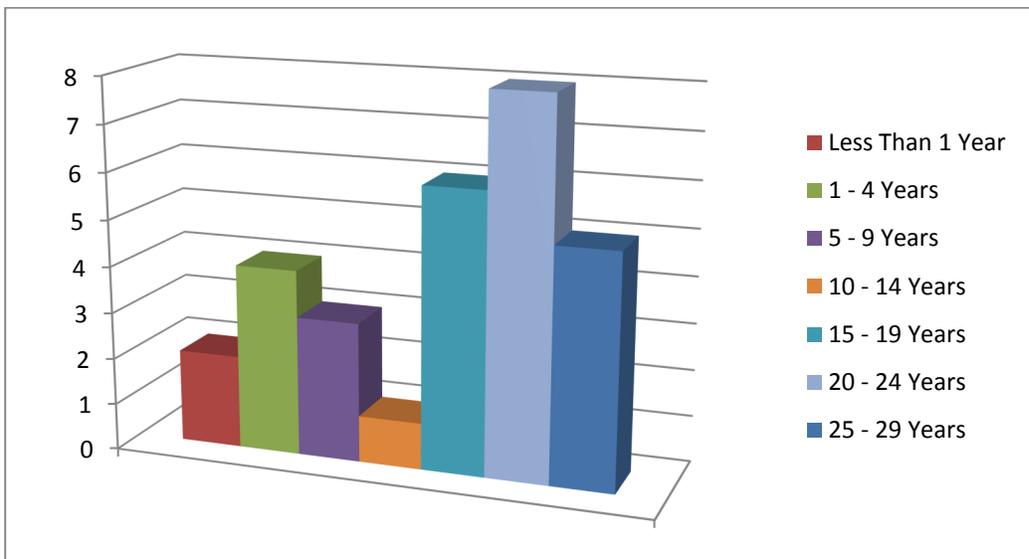
Kelly Strumillo also works as a part-time records clerk for the OakBrook Terrace Police Department.

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YEARS OF SERVICE WITH THE VILLAGE OF WILLOWBROOK POLICE DEPARTMENT

<i>25 - 29 Years</i>	Commander Michael Kurinec	1983
	Commander John Barnacle	1983
	Deputy Chief Paul Oggerino	1984
	Officer Mark Long	1985
	Officer Andrew Pelliccioni	1985
<i>20 - 24 Years</i>	Commander Stephen Finlon	1986
	Sergeant Arthur Svehla	1986
	Chief Mark Shelton	1987
	Officer David Gaddis	1987
	Commander William Bozek	1988
	Officer Theodore Kolodziej	1988
	Detective Mark Altobella	1990
	Officer Scott Eisenbeis	1990
<i>15 - 19 Years</i>	Officer John Skiba	1991
	Support Services Cynthia Stuchl	1992
	Officer John Handzik	1993
	Officer Daniel Polfliet	1994
	Officer Timothy Kobler	1995
	Officer Robert Schaller	1995
<i>10 - 14 Years</i>	Officer Christopher Drake	1997
<i>5 - 9 Years</i>	Officer Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Detective Michelle Strugala	2001
<i>1 - 4 Years</i>	Support Services Laurie Schmitz	2006
	Officer Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
<i>Less than one year</i>	Support Services Mel Sego	2010
	Support Services Kelly Strumillo	2010

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LETTERS OF RECOGNITION

These are some excerpts from Letters of Recognition acknowledging the fine work of the men and women of the Willowbrook Police Department during 2010.

- ◆ Detective Michelle Strugala received a Letter of Recognition for the investigation of a purse snatching.
- ◆ Detective Mark Altobella received a Letter of Recognition for the investigation of a theft whereas a caretaker was stealing from an elderly victim.
- ◆ Officer John Skiba, Officer Dave Gaddis and K-9 Icha received a Letter of Recognition for an arrest whereas over (400) pills, later identified as Hydrocodone, were seized from a vehicle following a traffic stop.
- ◆ Detective Commander John Barnacle, Detective Mark Altobella and Detective Chris Drake received a Letter of Recognition for the investigation, resulting in an arrest, for an alleged prostitution operation.
- ◆ Detective Michelle Strugala received a Letter of Recognition for the investigation, resulting in an arrest, for alleged Burglary to Motor Vehicle(s).
- ◆ Officer Lauren Kaspar received a Letter of Recognition for the investigation, resulting in an arrest of (3) suspects for alleged Aggravated Battery.
- ◆ Detective Mark Altobella and Detective Michelle Strugala received a Letter of Recognition for the investigation, resulting in an arrest, for a suspect who was alleged to have stolen a credit card to purchase over \$23,000.00 in merchandise.

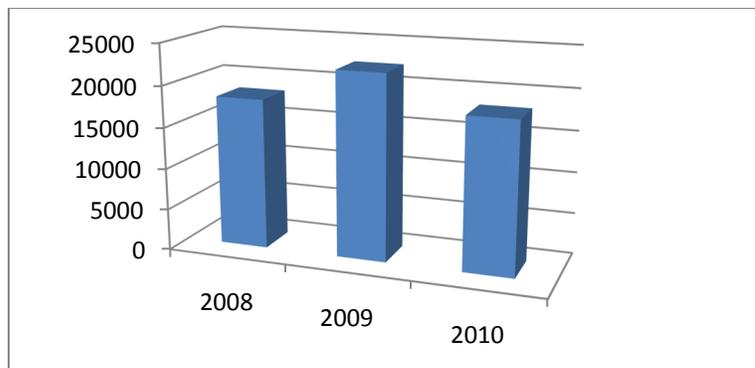
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TOTAL DISPATCH NUMBERS GENERATED BY SOUTHWEST CENTRAL DISPATCH

2008 = 18,226

2009 = 22,350

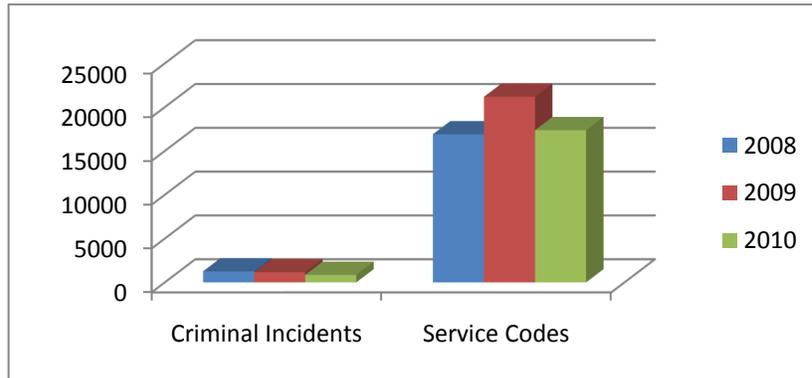
2010 = 18,237



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INCIDENT CODE SUMMARY

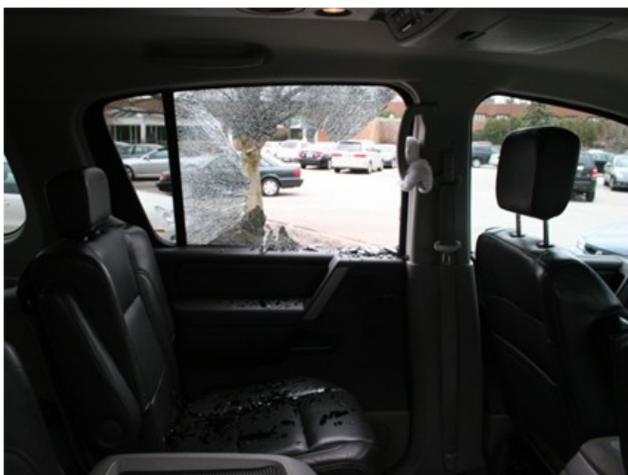
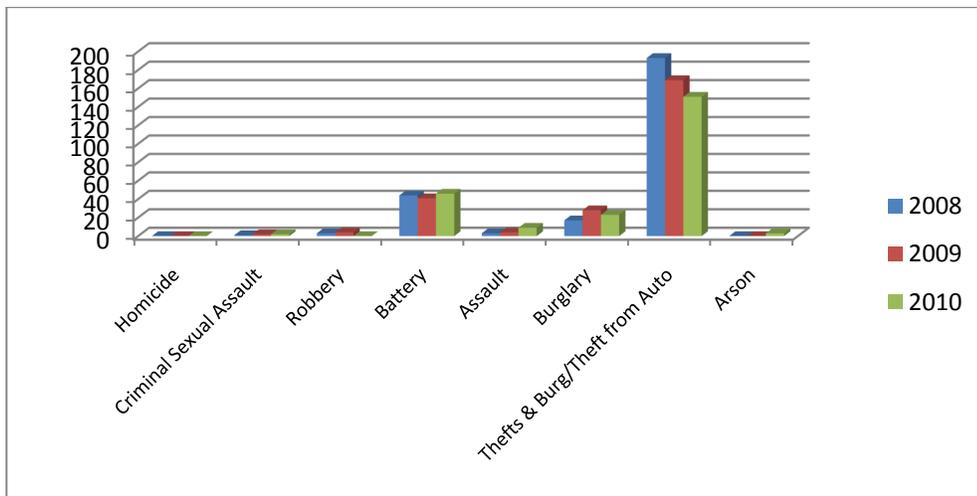
Year:	2008	2009	2010
Criminal Incidents:	1,265	1,166	859
Service Codes:	16,908	21,184	17,378
Total Incidents:	18,173	22,350	18,237



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INDEX CRIME COMPARISON

Year:	2008	2009	2010
Homicide	0	0	0
Criminal Sexual Assault	1	2	2
Robbery	3	4	0
Battery	44	41	46
Assault	3	4	9
Burglary	17	28	23
Thefts & Burg/Theft from Auto	193	169	151
Arson	0	0	3
Total:	261	248	234



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TRAFFIC ACCIDENT ANALYSIS

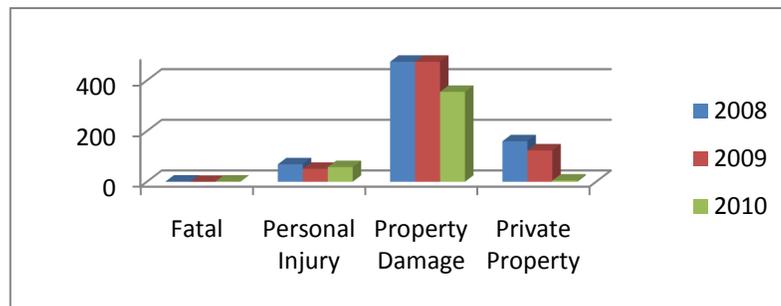
Location	2008	2009	2010
Kingery Highway & 63 rd Street	59	80	64
Kingery Highway & 75 th Street	55	62	64
Kingery Highway & Plainfield Road	68	61	55
Madison Street & Plainfield Road	19	20	20
Kingery Highway & Midway Drive	30	18	31



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TRAFFIC ACCIDENT SUMMARY

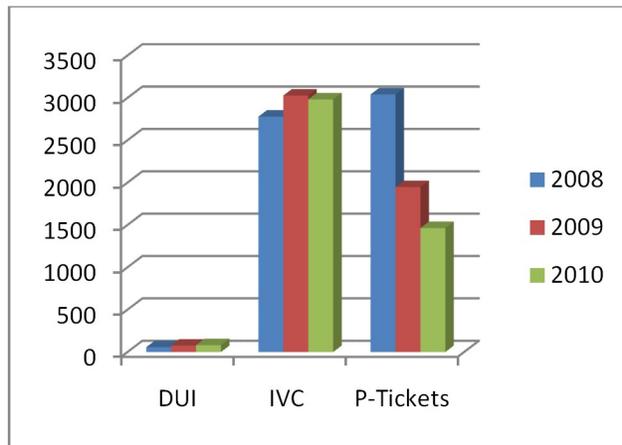
Year:	2008	2009	2010
Fatal	1	0	1
Personal Injury	69	51	58
Property Damage	474	474	355
Private Property	160	124	121
Total:	704	649	535



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TRAFFIC ENFORCEMENT SUMMARY

Year:	2008	2009	2010
DUI	57	77	81
IVC Traffic Citations	2,779	3,028	2,982
Parking Tickets	3,041	1,947	1,463



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INTERNAL AFFAIRS INVESTIGATIONS

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2010, there were ten (10) investigations that involved twelve (12) different allegations.

ALLEGATIONS REPORTED

<u>2010</u>	<u>2009</u>	<u>2008</u>
12	11	11

Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	1	3	1	0	5
Rudeness	1	3	2	0	0	6
Unintentional Contact	0	0	1	0	0	1
Total Allegations	1	4	6	1	0	12
	8%	33%	50%	8%	0%	

Unfounded	The investigation found that the allegation did not occur or failed to involve department personnel
Exonerated	The allegation did occur, but the acts were justified, lawful and proper.
Unsubstantiated	The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.
Sustained	The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.
Policy Failure	The investigation revealed the acts did occur; however the employee was acting in accordance with established department policy.
Suspended	The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there still remains a possibility that with new evidence, the allegation can be substantiated.

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CANINE PROGRAM

Together, Icha and K-9 Officer Dave Gaddis train in obedience, article search, area search, building search, aggression control, and to alert on a variety of narcotics. Icha (pronounced I-kah) is also capable of tracking and locating an individual who has traveled on foot many blocks away from a scene. Icha will protect Officer Gaddis and can be released from his police vehicle by remote control if necessary. Officer Gaddis and Icha have been requested on numerous occasions to present a message to area youth and community groups on crime prevention.



K-9 Officer Gaddis and Icha have been a team since May of 2006. Icha is a Belgium Malinois. She was born on February 2, 2005 in Belgium. She came to the United States in May of 2006 where she underwent her training at the Cook County Sheriff's Police Canine Training Center.

Since she has been with the Willowbrook Police Department, Icha has had numerous finds on tracks and has been involved in the recovery of over a million dollars in street value illegal narcotics. During 2010, she was instrumental in drug cases involving hundreds of hydrocodone pills, heroin, and cannabis. She also conducted two successful tracks where the offenders were located and arrested.



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BICYCLE PATROL

The Willowbrook Police Department Bicycle Patrol Program allows police officers to see, smell, and hear things that they normally would not if they were in a patrol vehicle. Also, the Bicycle Patrol Program allows our police officers to connect with the citizens in a less authoritative way.



The police bikes can suppress criminal activity by silent patrol within the Village streets and become more accessible than patrol cars to Village parks, playgrounds, hotels, and retail areas. This endeavor has been well accepted and has enhanced our presence at special events such as block parties, parades, and other community events.

The bicycle patrol has also been a success with the Willowbrook Parks and Recreation Department and safety talks to our local school children.

The Bicycle Patrol Program improves community relations between residents, business owners and visitors to our Village.



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CADET PROGRAM

In 2010, the Willowbrook Police Cadets hosted the DuPage Explorer Academy at the Willowbrook Police Department. Six (6) Willowbrook cadets graduated from the academy. The academy presented training from numerous agencies. Some of the training topics included: Hostage Negotiations taught by two (2) officers involved with Felony Investigation Assistance Team (FIAT) Hostage Negotiations; Bomb Scene Search taught by a Cook County Sheriff Bomb Squad member; Crime Scene Investigations taught by an officer from the Hinsdale Police Department; and Surveillance/Narcotic Investigations taught by the DuPage Metropolitan Enforcement Group (DuMEG).

The Cadet Post also attended the National Explorer Conference in Atlanta, Georgia in July of 2010. During the conference, the Cadets participated and competed against many other posts from, not only from the State of Illinois, but from across the United States. The Cadets were picked from several other posts to assist in the medic tent providing basic first aid to those fellow cadets and Cadet Advisors that were in need.

In August, a Cadet Recognition Banquet was held. Cadet Tori Sargis was promoted to Captain and Cadet Joel Gonzalez was promoted to Corporal. Cadet Justine Holland, who was ranked as a Sergeant, graduated the program to pursue a military career.

The Cadets provided over 1,100 hours in assistance to the Village and Police Department with events and assorted projects:

- ◆ 50th Anniversary Events, including the “Family Fun Day” and “A Dickens of a Christmas”
- ◆ Labeling (1,500) yard and landscaping waste flyers and postcards
- ◆ Assisted the Police Department with the police applicant testing
- ◆ Distribution of glow sticks to the community for Halloween
- ◆ Decorated Christmas trees for the Willowbrook Town Centre
- ◆ Assisted with a Christmas event at Hinsdale South High School
- ◆ Prepared care packages for members of our Armed Forces

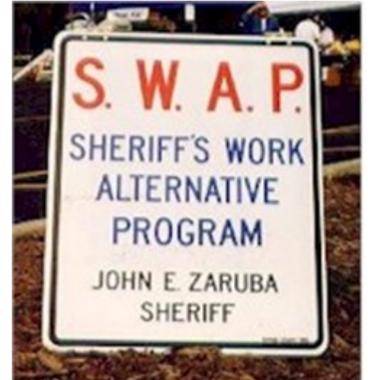


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S.W.A.P.

During 2010, the Willowbrook Police Department utilized the Sheriff's Work Alternative Program (S.W.A.P.) to perform general building and vehicle maintenance. Work included painting of the police department and detailing squad cars.

By using S.W.A.P., the Willowbrook Police Department saved the Village thousands of dollars and hundreds of man hours.



SOUTHWEST CENTRAL DISPATCH

The Willowbrook Police Department is dispatched by Southwest Central Dispatch (S.W.C.D.). The dispatch center serves the network of the Willowbrook, Burr Ridge, Hinsdale, Clarendon Hills, Indian Head Park, and Lemont Police Departments.



S.W.C.D. is an intergovernmental cooperation association created in 1985 by an intergovernmental agreement. The association consists of a Board of Directors, comprised of the Mayors or Presidents of each member unit of local government, an Executive Committee, comprised of each member's Police and/or Fire Chief(s) and a Communications Center, represented by the Director of Communications.

Aided by a computerized dispatch system, S.W.C.D. operates on a 24-hour, seven-day a week basis. The Center provides police, fire, and emergency medical dispatch service for the fifteen (15) member local government units. It is interconnected with the State of Illinois Law Enforcement Agencies Data System (LEADS) and the National Crime Information Center (NCIC) in Washington, DC.

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CHILD PASSENGER SAFETY SEAT PROGRAM

The Willowbrook Police Department remains committed to protecting child passengers on our streets. The Illinois Child Protection Act was established to protect the health and safety of children through proper use of child restraint systems. Parents or legal guardians of children under the age of eight (8) are responsible for utilizing an approved child safety seat when transporting their children.



The Willowbrook Police Department currently has two (2) certified child passenger safety seat technicians, Cindy Stuchl and Lori Rinella, both from our Support Services staff. They help and assist residents identify unsafe or incorrectly installed child safety seats, along with providing instruction on the correct installation of child seats.

Cindy and Lori installed over 70 child passenger safety seats during 2010. They also participated in three (3) safety seat checkpoints throughout DuPage County.

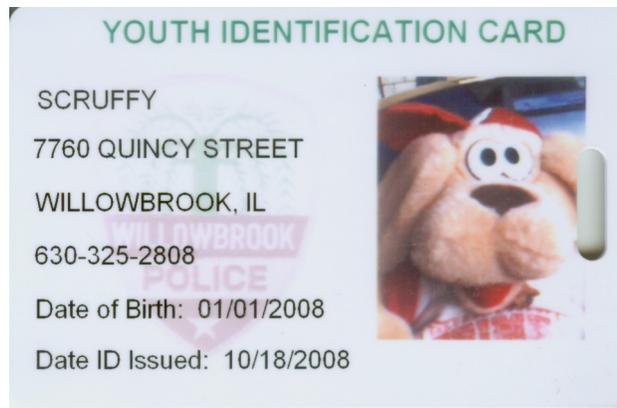


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YOUTH PHOTO IDENTIFICATION PROGRAM

The Willowbrook Police Department photographed over 200 children for the department's Youth Identification Card program at locations such as Burr Ridge Police Department's National Night Out, Willowbrook/Burr Ridge Chamber of Commerce Car Show, Tri-State Fire Protection District Open House, and the Village of Willowbrook's Parks and Recreation Christmas Party.

This program continues to be one of the Willowbrook Police Department's most popular community programs.



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SENIOR WILLOWBROOK ADULTS CONNECTED

Once again, the Willowbrook Police Department continued its successful senior citizen forum in 2010 called SWAC (Senior Willowbrook Adults Connected). Four times a year, seniors gather with members of the police department and are provided informative topics regarding telephone and computer fraud, ruse burglaries, and general crime prevention tips that are helpful to our elderly citizens.

The seniors also enjoyed a fun-filled afternoon of bingo, a comedy show, good fellowship, and snacks.



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TOBACCO ENFORCEMENT

State law and the Village of Willowbrook ordinance prohibit the sale of tobacco products to any person under the age of 18. The Village of Willowbrook received a grant from the Illinois Liquor Commission to conduct compliance checks at tobacco establishments in 2010.



The Willowbrook Police Department selects and trains one of our underage police cadets to perform undercover duties to attempt to purchase tobacco products. Village ordinance citations are issued to any retailer selling tobacco products to the underage individual. A report summarizing the results of each inspection is submitted to the Illinois Liquor Control Commission.

The Willowbrook Police Department conducted a total of 34 tobacco compliance checks in February, May, and November and only had a total of one (1) violation.

