

WILLOWBROOK POLICE DEPARTMENT

2011 ANNUAL REPORT



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To the Village Mayor, Board of Trustees, Business Community and Residents of the Village of Willowbrook:

In 2011 the Police Department continued to strive for excellence in providing professional, consistent and dedicated service to our residents and the business community. The officers' attention to building relationships and maintaining open communication throughout the village has been very positive and continues to build onto the foundation which allows the department to work closely with the community.



This year the department experienced a reduction in officers as a result of three retirements. These officers were not replaced. However, the remaining officers were given new assignments and responsibilities for which they excelled. Services to the community and residents continued at the level of excellence which is expected and continually exhibited. The Willowbrook Police Department is a leader in many areas throughout DuPage County. The high expectation of integrity and professional service has become our signature throughout the law enforcement community.

As the economic climate continues to provide challenges, and the law enforcement community is always ever changing, the men and women of the Willowbrook Police Department stand committed to providing a safe and quality community to live in and be a part of.

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I would like to personally extend my most sincere appreciation to Mayor Robert Napoli, the Willowbrook Village Board and Village Administrator Timothy Halik for their continued support, confidence and leadership in our organization. I also want to thank the men and women of the Willowbrook Police Department and our entire civilian staff who have been instrumental in providing the very best law enforcement services and take great pride in cooperating with anyone who requests our assistance.

Sincerely,

A handwritten signature in black ink that reads "Mark Shelton". The signature is written in a cursive, slightly slanted style.

Chief Mark Shelton

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The Village of WILLOWBROOK POLICE DEPARTMENT

This is our mission. These are our values.

We value our community.

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

We value service to our citizens.

We will serve to reassure our citizens of their personal safety and the safety of their property; to provide an exceptional level of assistance for all matters; and to otherwise positively enhance the overall quality of life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

We value our professionalism.

We will conduct ourselves with respect, courtesy, sincerity, and the utmost professionalism during all interactions with the community and amongst ourselves.

We value our commitment to improvement.

We will continually review our work product to insure that our level service is of unmatched quality and constantly to seek new and innovative methods of improvement.

We value our employees.

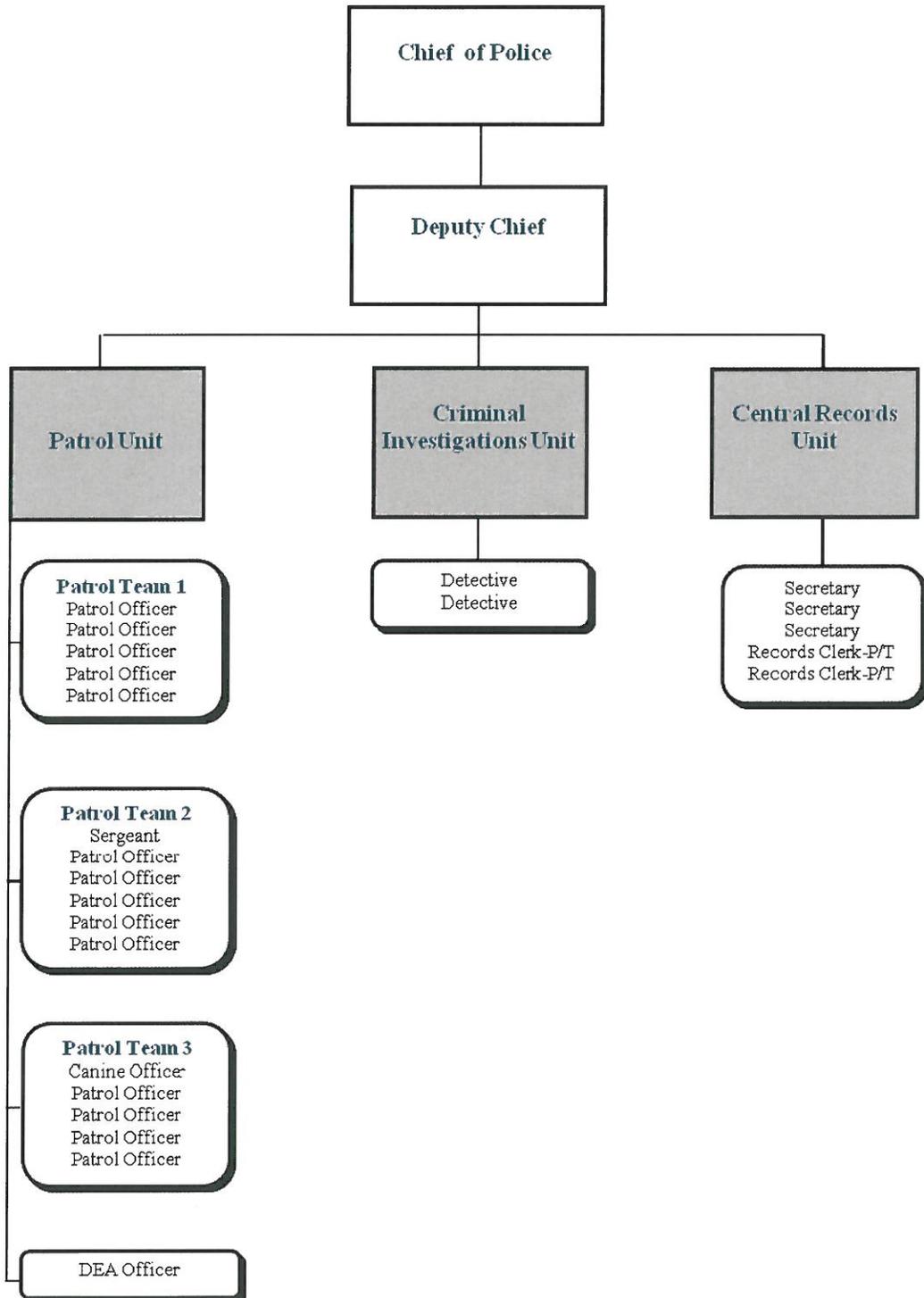
We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members, by affording educational training and unique advanced career opportunities.

Policing Through Community Partnerships

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ORGANIZATIONAL CHART - 2011

WILLOWBROOK POLICE DEPARTMENT



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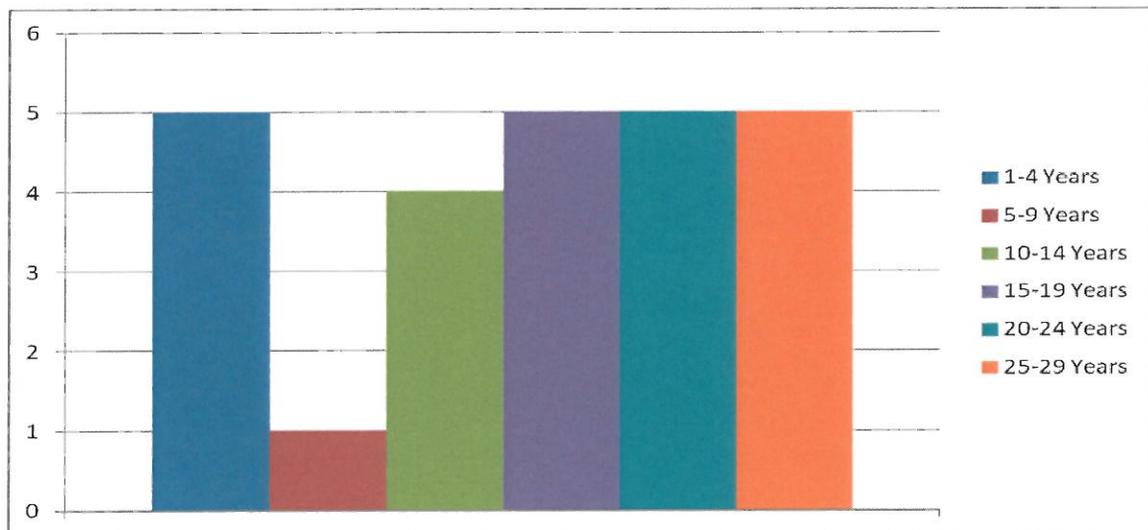
RETIREMENTS

Commander Michael Kurinec, Commander Stephen Finlon and Commander William Bozek retired August 1st, 2011.

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Years of Service with the Village of Willowbrook Police Department

25 - 29 Years	Deputy Chief Paul Oggerino	1984
	Officer Andrew Pelliccioni	1985
	Officer Mark Long	1985
	Support Services Deborah Hahn	1986
	Sergeant Arthur Svehla	1986
20 - 24 Years	Chief Mark Shelton	1987
	Officer David Gaddis	1987
	Officer Theodore Kolodziej	1988
	Detective Mark Altobella	1990
	Officer Scott Eisenbeis	1990
15 - 19 Years	Officer John Skiba	1991
	Officer John Handzik	1993
	Officer Daniel Polfliet	1994
	Officer Timothy Kobler	1995
	Officer Robert Schaller	1995
10 - 14 Years	Officer Christopher Drake	1997
	Officer Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Detective Michelle Strugala	2001
5 - 9 Years	Support Services Laurie Schmitz	2006
1 - 4 Years	Officer Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
	Support Services Mel Segó	2010
	Support Services Kelly Strumillo	2010



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LETTERS OF RECOGNITION

These are some excerpts from Letters of Recognition acknowledging the fine work of the men and women of the Willowbrook Police Department during 2011.

DETECTIVE MARK ALTOBELLA

Detective Mark Altobella was informed of a theft which occurred at 201 Lake Hinsdale Drive where a caretaker was suspected of stealing from the victim.

Detective Altobella had no physical evidence of the suspect, caretaker Jessica Drake. There was a possible second suspect that cleaned the residence, but the victim did not believe she was involved in the theft. The suspect committed a number of thefts during a six month period where currency and gold jewelry was taken.

Detective Altobella was able to obtain a full written confession of all the thefts. Detective Altobella subsequently secured Felony charges

**DETECTIVE MARK ALTOBELLA
DETECTIVE MICHELLE STRUGALA
OFFICER SCOTT EISENBEIS
OFFICER DARREN BIGGS
OFFICER LAUREN KASPAR**

On August 1st at approximately 2:55 p.m. a call was received involving a female senior citizen whose purse was taken and that the offender had used pepper spray. During the incident two other residents came to the aid and assistance of the elderly victim. In approaching the offender the two citizens were also subjected to pepper spray by the offender. The offender fled on foot with the two citizens following him. Officers Eisenbeis, Kaspar and Biggs arrived on scene surrounding the area where the offender had fled. The offender was located and taken into custody. The victim's personal belongings were recovered. The offender was on parole and had a criminal history including prison time served and over forty total arrests.

Subsequently, Detectives Altobella and Strugala were able to obtain approval for three counts of aggravated battery along with a no bond warrant from I.D.O.C. The subject was taken to DuPage County Jail to await trial.

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TOTAL DISPATCH NUMBERS GENERATED BY SOUTHWEST CENTRAL DISPATCH

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Total Dispatch Numbers

2008 = 18,226

2009 = 22,350

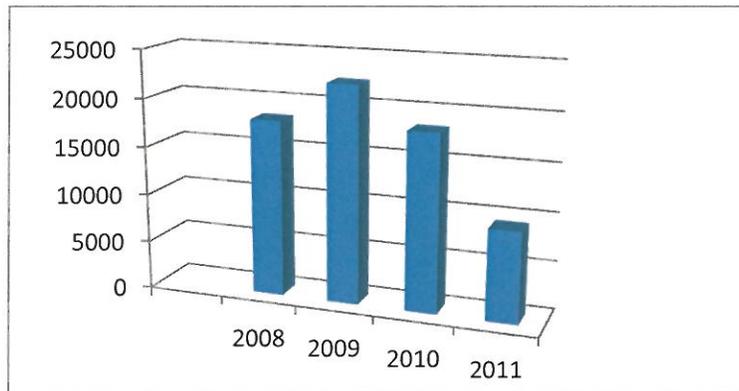
2010 = 18,237

2011 = 9,345

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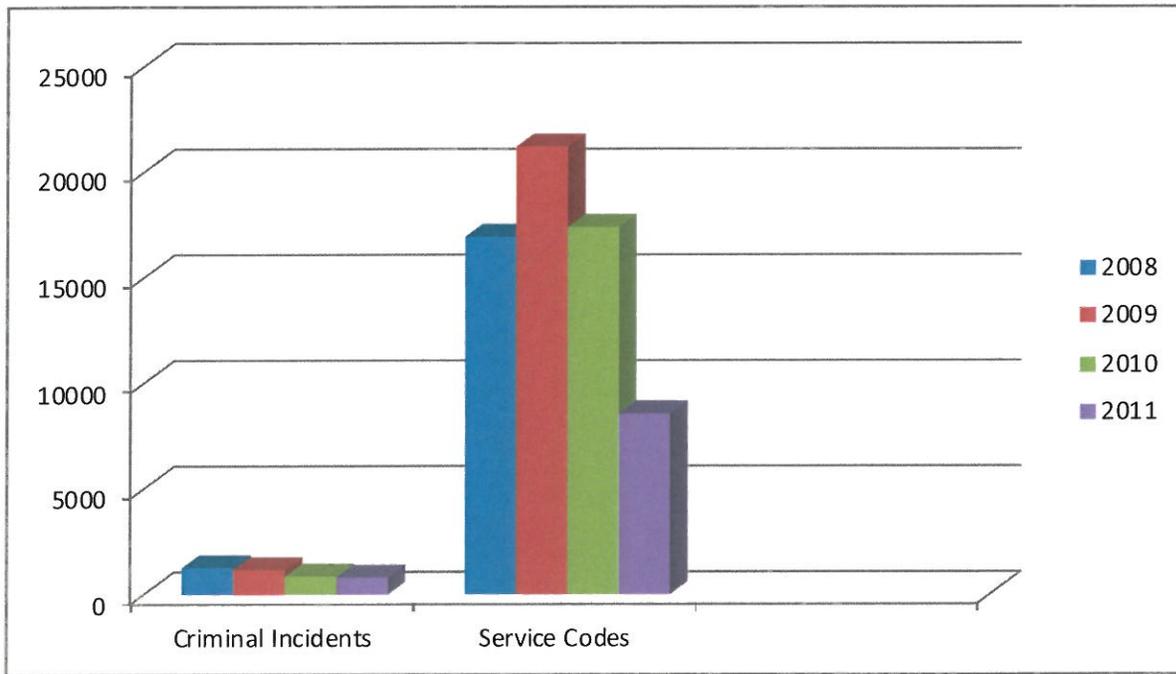
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INCIDENT CODE SUMMARY

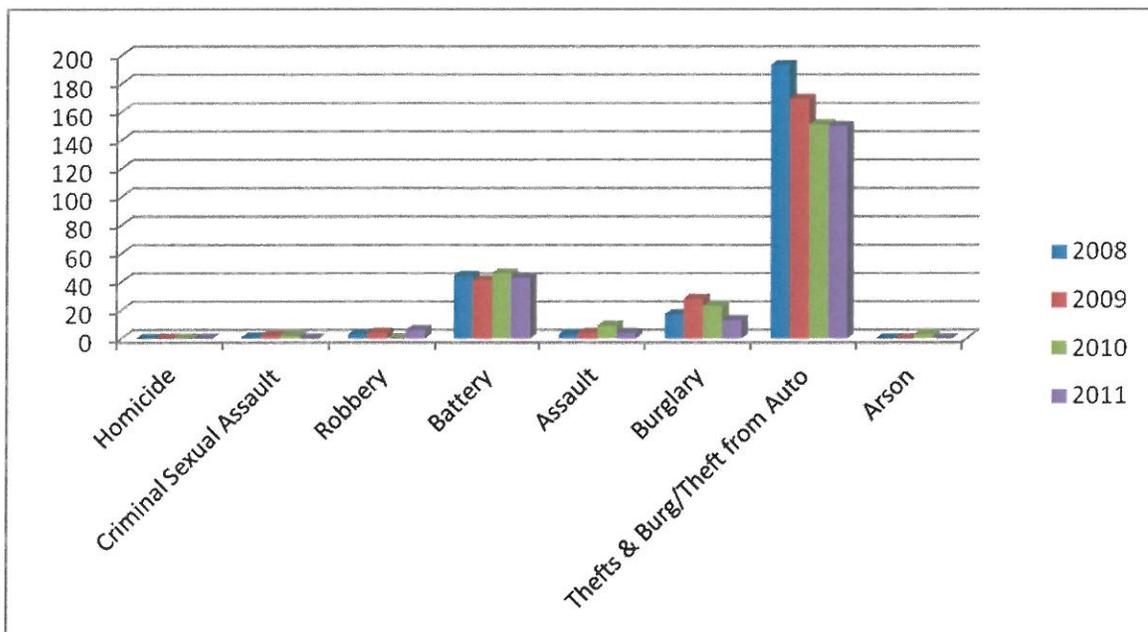
Year:	2008	2009	2010	2011
Criminal Incidents:	1265	1166	859	803
Service Codes:	16,908	21,184	17,378	8,542
Total Incidents:	18,173	22,350	18,237	9,345



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INDEX CRIME COMPARISON

Year:	2008	2009	2010	2011
Homicide	0	0	0	0
Criminal Sexual Assault	1	2	2	0
Robbery	3	4	0	6
Battery	44	41	46	43
Assault	3	4	9	4
Burglary	17	28	23	13
Thefts & Burg/Theft from Auto	193	169	151	150
Arson	0	0	3	0
Total:	261	248	234	216

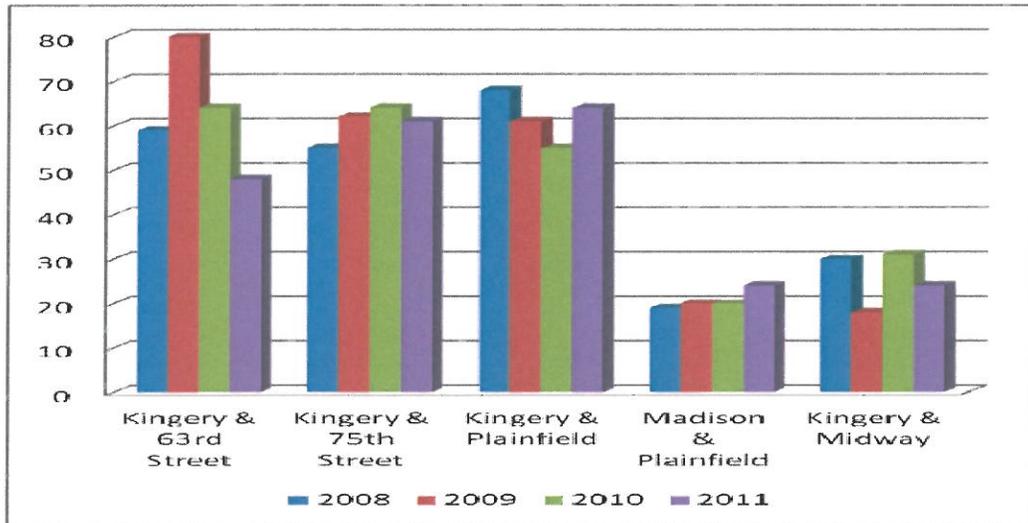


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Traffic Accident Analysis

Location	2008	2009	2010	2011
* Kingery Highway & 63 rd Street	59	80	64	48
* Kingery Highway & 75 th Street	55	62	64	61
Kingery Highway & Plainfield Road	68	61	55	64
Madison Street & Plainfield Road	19	20	20	24
* Kingery Highway & Midway Drive	30	18	31	24

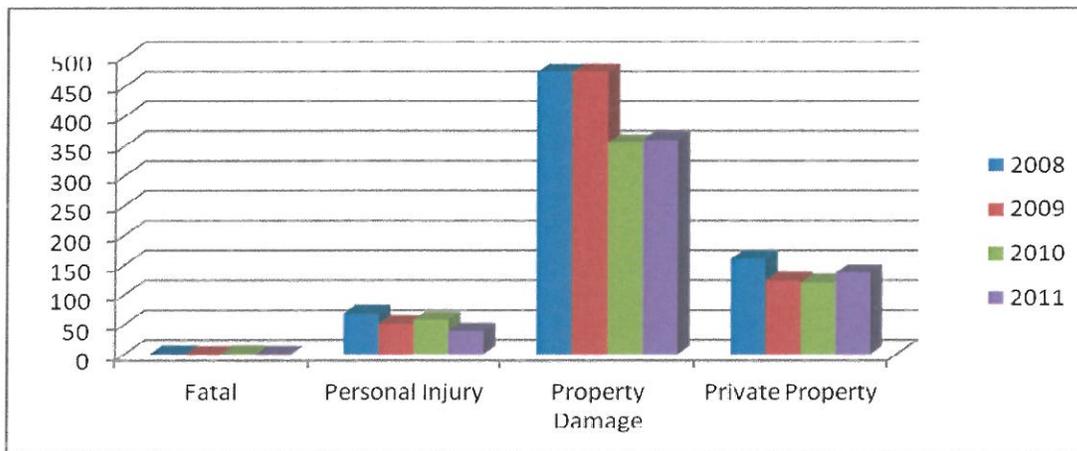
* Red Light Camera Intersections



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Traffic Accident Summary

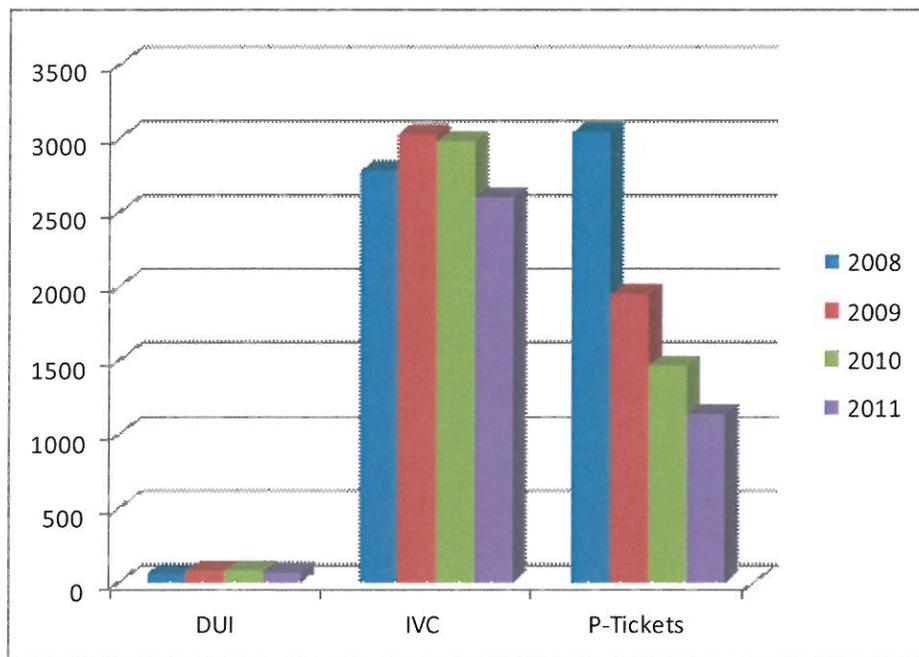
Year:	2008	2009	2010	2011
Fatal	1	0	1	0
Personal Injury	69	51	58	39
Property Damage	474	474	355	360
Private Property	160	124	121	137
Total:	704	649	535	536



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Traffic Enforcement Summary

Year:	2008	2009	2010	2011
DUI	57	77	81	67
IVC Traffic Citations	2779	3028	2982	2600
Compliance/Parking/Ordinance Tickets	3041	1947	1463	1134



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INTERNAL AFFAIRS INVESTIGATIONS

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2011, there were (0) investigations that involved (0) different allegations.

ALLEGATIONS REPORTED

	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>2008</u>		
	0	12	11	11		
Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0
Total Allegations	0	0	0	0	0	0
	0%	0%	0%	0%	0%	

Unfounded	The investigation found that the allegation did not occur or failed to involve department personnel
Exonerated	The allegation did occur, but the acts were justified, lawful and proper.
Unsubstantiated	The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.
Sustained	The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.
Policy Failure	The investigation revealed the acts did occur; however the employee was acting in accordance with established department policy.
Suspended	The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there still remains a possibility that with new evidence, the allegation can be substantiated.

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BICYCLE PATROL

The Willowbrook Police Department Bicycle Patrol Program allows police officers to see, smell, and hear things that they normally would not if they were in a patrol vehicle. Also, the Bicycle Patrol Program allows our police officers to connect with the citizens in a less authoritative way.



The police bikes can suppress criminal activity by silent patrol within the Village streets and become more accessible than patrol cars to Village parks, playgrounds, hotels, and retail areas. This endeavor has been well accepted and has enhanced our presence at special events such as block parties, parades, and other community events.

The bicycle patrol has also been a success with the Willowbrook Parks and Recreation Department and safety talks to our local school children.

The Bicycle Patrol Program improves community relations between residents, business owners and visitors to our Village.



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CADET PROGRAM

The Cadets provided over 1,000 hours in assistance to the Village and Police Department with events and assorted projects:

- Tobacco Buys
- Assist Clarendon Hills P.D. with FIAT SWAT Training
- LaGrange Pet Parade
- Touch a Truck – Family Fun Day
- Village of Clarendon Hills Fireworks Celebration
- Assist Clarendon Hills P.D. with Physical Agility Testing
- Distributed glow sticks throughout the community for Halloween
- Village Tree Lighting Ceremony

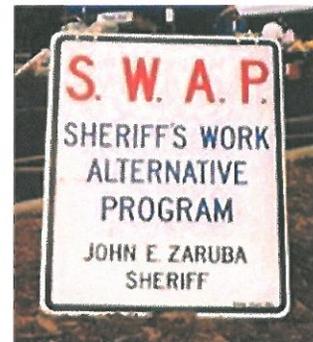


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S.W.A.P.



During 2011, the Willowbrook Police Department utilized the Sheriff's Work Alternative Program (S.W.A.P.) to perform general building and vehicle maintenance. Work included painting of the police department and detailing squad cars which comes at no cost to the Village.



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CHILD PASSENGER SAFETY SEAT PROGRAM

The Willowbrook Police Department remains committed to protecting child passengers on our streets. The Illinois Child Protection Act was established to protect the health and safety of children through proper use of child restraint systems. Parents or legal guardians of children under the age of eight (8) are responsible for utilizing an approved child safety seat when transporting their children.

The Willowbrook Police Department's certified child passenger safety seat technicians assist at numerous fire department open house events and many other community events. In addition, they help and assist residents identify unsafe or incorrectly installed child safety seats, along with providing instruction on the correct installation of child seats.

Our technicians installed over 56 child passenger safety seats during 2011.

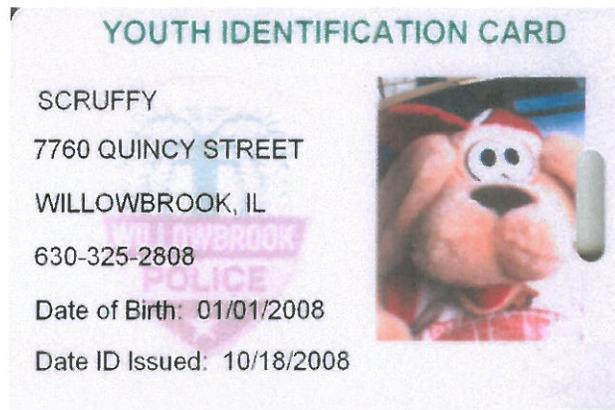
BUCKLE UP!

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YOUTH PHOTO IDENTIFICATION PROGRAM

The Willowbrook Police Department photographed over 150 children for the department's Youth Identification Card program at locations such as Burr Ridge Police Department's National Night Out, Tri-State Fire Protection District Open House, and the Village of Willowbrook's Parks and Recreation Christmas Party.

This program continues to be one of the Willowbrook Police Department's most popular community programs.



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SENIOR WILLOWBROOK ADULTS CONNECTED

Once again, the Willowbrook Police Department continued its successful senior citizen forum in 2011 called SWAC (Senior Willowbrook Adults Connected). Four times a year, seniors gather with members of the police department and are provided informative topics regarding telephone and computer fraud, ruse burglaries, and general crime prevention tips that are helpful to our elderly citizens.

The seniors also enjoyed a fun-filled afternoon of bingo, a comedy show, good fellowship, and snacks.



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TOBACCO ENFORCEMENT

State law and the Village of Willowbrook ordinance prohibit the sale of tobacco products to any person under the age of 18. The Village of Willowbrook received a grant from the Illinois Liquor Commission to conduct compliance checks at tobacco establishments in 2011.

The Willowbrook Police Department selects and trains one of our underage police cadets to conduct compliance checks on the sale of tobacco products. A report summarizing the results of each inspection is submitted to the Illinois Liquor Control Commission.

The Willowbrook Police Department conducted a total of 20 tobacco compliance checks in February and May resulting in no violations.