



# WILLOWBROOK POLICE DEPARTMENT

## NOTICE TO VISITORS & THE HANDLING OF CALLS FOR SERVICE

Willowbrook Police Department is implementing additional health and safety precautions to help protect our residents and employees from the community spread of the coronavirus (COVID-19)

**The following police protocol will go into effect on Monday, March 16, 2020 at 10:00AM and will remain in effect until further notice.**

### HIGH PRIORITY – EMERGENCY CALLS

Willowbrook Police Department will only be responding to high priority/emergency calls, including, but not limited to:

- Any violent crimes or crimes against persons
- Motor vehicle crashes involving injuries or lane blockage
- A battery or domestic -related incident either in progress or where the suspect or offender is still on the scene.
- Burglaries where evidentiary items need to be collected or the crime scene needs to be processed
- Or where the shift supervisor deems it necessary for a police officer to respond

### LOW PRIORITY CALLS FOR SERVICE

Low priority calls involving non-emergencies, delayed calls for service, informational calls, property crimes, or ordinance violations will only be handled via a phone-in report process. A police officer will call you back and generate a police report over the telephone after you call 9-1-1.

### DO NOT ENTER THE BUILDING:

- If your request for service needs fall within the low priority calls for service category,
- If you have a fever or had a fever within the last 24 hours
- Traveled outside of the United States within the last 14 days
- Or if you are experiencing flu-like symptoms, a cough, sore throat, or shortness of breath.

**PLEASE RETURN HOME AND CALL 9-1-1 TO MAKE YOUR POLICE REPORT.**